



Zambia Program Summary

Zambia's Threshold Program focused on reducing opportunities for corruption, in targeted government institutions, by removing administrative barriers, improving public service delivery and strengthening border management of trade.

Program Highlights

- ★ Zambia's MCC Threshold Program, concluded in February 2009.
- ★ With MCC Threshold Program support, the Ministry of Lands, Department of Immigration, and Zambia Revenue Authority created more transparent services and committed to more honest and professional service delivery.

Threshold Status Status......Program Completed Threshold Information Total Amount.....\$22.7 million Agreement Signed.....May 22, 2006 Country Information

Population......11,668,457*

GNI Per Capita Income......\$490*

- ★ Through reforming business processes at six pilot ministries, departments, and agencies unnecessary administrative steps were eliminated and processes automated.
- ★ Dramatic improvements to government business environment include an enhanced business registration process at PACRO for value added tax (VAT), the development of an accredited clients program by the Zambia Revenue Authority to facilitate customs processing for the country's largest importers, improved systems for processing export permits, and an operational Zambia Development Agency.
- ★ Through the Threshold Program's efforts, alliances with the both the Zambia Business Forum and Transparency International were established with the Anti-Corruption Commission.
- ★ With MCC Threshold Program support, Zambia's median number of days to register a property was reduced from 52 days in 2005 to 25 days in 2009 and the median number of days to start a business was reduced from 35 days in 2006 to 18 days in 2009.
- ★ The median number of days to export goods from Zambia was reduced from 36 days in 2006 to 19 days and the median number of days to import goods into Zambia was reduced from 33 days in 2006 to 30 days in 2007.

For a copy of Zambia's MCC Threshold Program final report, please contact us at info@mcc.gov